Inspiring all to create a home in our community.

Highlights from July 1, 2017 - June 30, 2018
Mission Statement
ShelterCare enriches lives through exceptional services that nurture hope, opportunity, and dignity.

Vision Statement
Inspiring all to create a home in our community.

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Reflections from Susan Ban

One of ShelterCare’s core values is “person-centered.” Each service we provide is individualized, culturally appropriate, and strength-based because each person we serve is unique. In 2017-2018 we were privileged to serve 1,531 individuals with unique stories. My personal joy is reflecting back over the year, and remembering individual stories of resilience, recovery, and hope.

The year started in July 2017, with the twenty-year celebration of Shankle Safe Haven, a program that serves individuals with long histories of homelessness. We heard stories of former residents who had moved on with their lives, celebrating independence and success. Later that summer, our Consumer Council hosted a craft fair and yard sale that highlighted the amazing and unique artistic talents of our program participants.

Another ShelterCare core value is “compassion.” We provide a caring environment where people find hope and rebuild their lives. For ShelterCare employees, that compassion is evident not only in the workplace, but in the ways they volunteer. ShelterCare employees donated 454 books to United Way’s “Make Reading a Right” annual book drive, winning first place!

ShelterCare, as an agency, thrives because of the caring community in which we work. Community businesses, congregations, and individuals, made a dishwasher possible for one program, birthday kits and bicycles for children in our family program, and program support that allows us to serve more individuals and families. In December of 2017, our “Phoenix Program” of transitional housing was launched thanks to a generous grant from Kaiser Permanente and PeaceHealth.

The value that drives our agency to continue growing and thriving is “results focused.” This value, combined with being person-centered and compassionate, guides every part of the work we do. It reminds us of the impacts we’ve made, and consistently helps us improve the services we provide. Thank you for your continued support through it all! I am truly excited for what the coming year will bring.

Susan Ban
2017-2018 FINANCIALS

TOTAL REVENUE: $8,675,796

- Program Service Revenue - $3,779,085 (44%)
- State & Local Assistance - $1,882,083 (22%)
- Federal Assistance - $1,199,260 (14%)
- Donations - $1,174,785 (13%)
- Program Fee - $332,395 (4%)
- Other - $308,188 (3%)

TOTAL EXPENSES: $8,781,440

- Permanent Supportive Housing - $3,194,514 (36%)
- Residential Treatment Facility - $1,434,692 (16%)
- Administration - $1,400,475 (14%)
- Bridge Housing - $1,185,701 (16%)
- Emergency Housing & Prevention - $937,566 (11%)
- Brain Injury Program - $435,161 (5%)
- Fundraising - $193,331 (2%)

For a more detailed description of these numbers, please view our Audited Financial Statements at sheltercare.org/financial-reports.
The Chapman family became homeless in October 2016, after being struck with numerous hardships within one short month. In September 2016, Jeff’s mother passed away; he lost his job at an RV company after it suddenly sold; and his family was given an eviction notice for being late on rent. These circumstances led the family to temporarily live in a tent – which moved from junk yards and parking lots, to Eugene’s wooded areas – while their children, Kody (15) and Samanta (11), stayed with friends. Jeff received unemployment for a while, and worked numerous labor and landscaping jobs, but he had difficulty securing stable employment.

After two years of homelessness, in 2018 the Chapman family was able to secure permanent housing through ShelterCare’s McKenzie Rapid Re-housing (MKRR) Program. MKRR connects families to affordable housing, individualized case management, and temporary rent assistance while they get back on their feet. Jeff and Tandy are currently participating in Oregon’s WorkSource Program, which helps them navigate employment barriers, resume and skill building, and provides one-on-one support as they search for long-term employment. “We would have none of this without our case manager, Sam, and ShelterCare,” said Jeff. “They encourage us to do better – and be better – and that’s what we’ll keep doing.”

ShelterCare by the Numbers 2017-2018

With help from our donors and community partners, ShelterCare moved 1531 people forward on their journey toward stable housing and independence.

- Our Housing Services for Families program helped 534 children and adults prevent and overcome homelessness.
- Our Permanent Supported Housing program provided specialized housing and support services to 444 adults living with mental illness.
- Our Behavioral Health program supported 272 adults on their journey towards recovery, stability, and independence.
- Our Short-Term Housing program provided 215 chronically homeless individuals with emergency and transitional shelter as they recovered from medical and mental health conditions.
- The Uhlhorn Program provided specialized housing and care to 39 individuals living with brain injury.
- Garden Place provided trauma-informed residential care to 27 individuals living with serious mental illness.

A Year in Review: July 2017 - June 2018

**JULY 2017**
Shankle Safe Haven celebrated its 20th anniversary with a BBQ, guest speakers Mayor Lucy Vinis and Board Member Christine Cunningham, and fun summer games!

**OCT 2017**
Thrill the World Eugene (TTWE) raised over $8000 for ShelterCare by dancing as zombies all month long! TTWE has been fundraising for ShelterCare since 2011.

**JAN 2018**
ShelterCare helped a man named Henry find a safe, stable place to live after nearly 50 years of homelessness.

**FEB 2018**
Results from the FUSE Project’s pilot year come in! In the first year alone, emergency room visits decreased by 26%, hospital stays decreased by 26%, arrests decreased by 82%.

**MARCH 2018**
ShelterCare staff embraced St. Patrick’s Day spirit by wearing GREEN! Staff enjoy spirit days and fun activities every month thanks to ShelterCare’s Fun Committee.

**APRIL 2018**
Mayor Lucy Vinis attended the April Consumer Council meeting, and answered consumers’ questions about homelessness in Eugene, and plans for the future.

**MAY 2018**
ShelterCare’s annual Art Gives Hope fundraiser took place at Jordan Schnitzer Museum of Art. Fifty-three pieces of donated artwork brought in 275 guests, and raised $35,000 for ShelterCare’s programs.

**JUNE 2018**
ShelterCare celebrated 40 years of behavioral health services! ShelterCare’s Behavioral Health team provides consumers with clinical needs assessments, therapy, skills training, and case management.